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November 6, 2009

IRRC Chairman, Arthur Coccodrilli 333 Market St. 14th Floor Harrisburg, Pa 17101 INDEPENDENT REGULATORY REVIEW COMMISSION

Dear Mr. Coccodrilli,

As a women licensed funeral director for over 21 years, I feel that only licensed funeral directors should arrange Pre-need and At need funeral services. There are many options today in funeral services that would require the advice of a professional in regards to pre-arranging and selling of funeral services. I do support 16A-4816 to maintain the legal aspects of funeral service today. This would be in the best interest of the consuming public. AARP, the largest senior group in PA supports regulation 4816 as well. Our State Board of Funeral Directors, over a period of four years held public meetings seeking input from all interested parties prior to promulgating this regulation. There are many Regulations that we have to comply by as we work with the public as licensed professionals to maintain the ethics behind funeral service. Thank-you for consideration in this matter.

Sincerely, Webbie M. Santella. F.D.

Debbie Santella, FD